onsitedental
Frequently Asked Questions

Who is Onsite Dental, and what services do you offer?
New York State has partnered with Onsite Dental to bring high-quality, full-service dental care and priority access for New York State Dental Plan employees and dependents. We provide everything from routine cleanings and exams to advanced treatments like fillings, root canals, crowns, Invisalign®, and whitening—all in a convenient, state-of-the-art setting.

Do I have to have dental insurance to use Onsite Dental?
Yes, Onsite Dental is for employees and dependents enrolled in the New York State Dental Plan, and is also in network with other Anthem dental plans.

Where will the Onsite Dental practice be located?
The Onsite Dental practice is conveniently located in the Empire State Plaza near Agency Building 4 - Room 118.

What types of dental services are available at this location?
We offer a full range of services, including:

- General dentistry
- Hygiene
- Cosmetic dentistry
- Periodontics
- Endodontics
- Oral surgery
- Invisalign

How do I schedule an appointment?
Scheduling is simple! You can book an appointment by:

- Visiting our online scheduling portal at onsitedental.com/location/stateofnewyork
- Calling us at 518.468.0799
- Scanning the QR code below

What insurance plans does Onsite Dental accept?
Onsite Dental is in-network with Anthem, helping you maximize your benefits. If you're unsure whether your plan is accepted, feel free to contact us, and we'll be happy to assist you.

Can family members or dependents use Onsite Dental services?
Yes, dependents are welcome to receive care at Onsite Dental if they are on the New York State Dental Plan. Simply schedule an appointment for them as you would for yourself.

How much does treatment cost, and what payment options are available?
Costs vary depending on the type of treatment, but we provide transparent pricing and will review costs with you before any procedure. We accept credit/debit cards, HSA/FSA payments, and offer financing options to make dental care affordable.

What financing options are available for treatment?
We offer flexible financing options, including monthly payment plans as low as $99/month for qualifying treatments. This allows you to spread out the cost of care while prioritizing your dental health.

What safety and hygiene protocols does Onsite Dental follow?
Your health and safety are our top priorities. We follow strict infection control protocols, including enhanced sterilization techniques, HEPA air filtration, and compliance with all CDC and OSHA guidelines to ensure a clean and safe environment.

Who will be providing the care, and what are their qualifications?
Our team consists of experienced, licensed dentists and hygienists who are dedicated to providing top-tier care. Each provider meets state and national certification requirements and stays up to date with the latest advancements in dental care.

What makes Onsite Dental different from a traditional dental office?
Onsite Dental brings high-quality dental care at your workplace, eliminating the need for long commutes, missed work, or scheduling hassles. Our convenient, full time service approach helps employees prioritize their health while saving time and money.

Book your appointment
OnsiteDental.com | 518.468.0799